

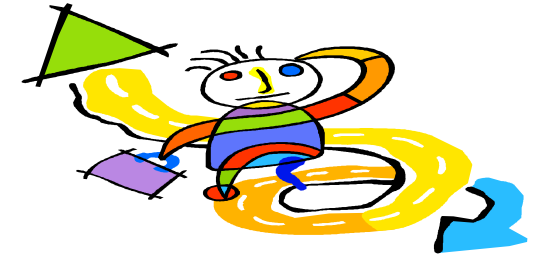


CAOS

Community Alcohol Outreach Service

BECHA

STREET DRINKERS OUTREACH SERVICE



CLIENT CRITERIA

- 18 YEARS & OVER
- HAZARDOUS AND HARMFUL DRINKERS
- HOMELESS
- ISOLATED, LIVING ON THEIR OWN
- RESIDENT IN BEXLEY

Clients are encouraged to lead on the support they need and staff will actively support clients to become empowered so that they can make the necessary changes in their lives, and reach their goals.

As a service we strive to improve our service and recognize that we can aim to achieve this by listening to what our clients want from this service. The views of all our clients are welcomed, encouraged and necessary.

This service works within the policies and procedures of Bexley Churches Housing Association including confidentiality, complaints, safeguarding vulnerable adults, with respect for cultural and religious beliefs, diversity and promoting equal opportunities

Suite 2
Thames Innovation Centre
2 Veridion Way
Erith
Kent DA18 4AL

Phone:: 020 8320 1086
Fax:: 020 8320 1087
David Mobile: 07500 900 238

The usual office hours are 8.30am to 6pm Monday to Friday.

Bexley Churches Housing Association was formed in 1965 and has 137 properties of it's own. *PLEASE NOTE THAT WE ARE NOT ABLE TO OFFER ANY PROPERTY OR TENANCY TO ANY INDIVIDUAL who is referred to the housing support scheme.

Please ring 020 8320 1086 or email:
marina@bexleychurchesha.org.uk or
david@bexleychurchesha.org.uk

Also visit our website at:
www.becha.org.uk



BECHA employs 1 part time Outreach Worker, who is able to be flexible around their working hours, to ensure engagement with the client group. The Outreach Worker aims to engage with Street Drinkers within the borough of Bexley to identify their support needs and work with them to address the anti social behavior resulting from consuming alcohol in public areas.

The Outreach Worker works in partnership with Neighbourhood Coordinators, the ASB team, local Police, Signpost, London Street Rescue, local Shop Keepers and any other organizations that can help to support the client group and address neighbourhood priorities with regards to public perception of drunk and rowdy behavior.

The Outreach Worker will offer information and assistance to known Street Drinkers in order to reduce harm caused by alcohol misuse, using motivational techniques, harm reduction and the ongoing assessment of need.

SUPPORT OFFERED

- ◆ Provide preliminary assessments relating to suitability for alcohol treatment, drug treatment, testing orders, substance related offending programmes or other interventions.
- ◆ Offer practical support: accompany clients to appointments and or arrange transport to appointments, and help with making calls or writing letters to the Benefit Agency, Housing Departments, Landlords, and other Statutory and Voluntary organizations.
- ◆ Provide person-centered support plans and risk assessments with high levels of input and ownership from clients.
- ◆ Support clients to maintain a healthy lifestyle, including referring to specialist services where appropriate

.The Outreach service can provide clients with the opportunity to link into the BECHA Drug & Alcohol Floating Support Service, which employs 2 full time workers and 1 part time worker, who can provide support for up to two years with:

- ◆ Tenancy Maintenance.
- ◆ Maintain engagement with recovery & abstinence based programs.
- ◆ Find meaningful occupation.
- ◆ Improve family relations
- ◆ Develop support networks
- ◆ Obtain financial stability and benefit maximisation.

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